



## COVID-19 Illness & Tuition Payment Policies

During the COVID-19 pandemic, Tender Years, Inc. will continue to refer to our existing policies regarding illness and tuition. These policies are supplemented by our COVID-19 policies and procedures, which are detailed on our website at <https://www.tenderyears.com/covid19/>. For your convenience, we have compiled and listed below the relevant policies from the Tender Years Parent Handbook and our COVID-19 response, along with some additional notes for clarification. If you have questions, please reach out to your center's director.

### ILLNESS

#### Existing Policy:

Tender Years, Inc. does not have the capability of providing care for sick children. Families should not bring children to the Center when they are ill. Childcare staff will deny care to any child who arrives exhibiting symptoms of illness such as fever, vomiting or diarrhea. Children may be excluded from care until they are symptom free for 24 hours or until a qualified health care professional notifies the program, in writing, that the child may resume attendance.

#### COVID-19 Supplement:

In addition to the symptoms noted above, children with other COVID-19 symptoms (including cough, shortness of breath, chills or repeated shaking with chills, new loss of taste or smell, cold or flu symptoms, or a fever of 100°F or higher), will not be permitted to attend. Due to the nature of COVID-19, children must be symptom-free for at least 72 hours before they are permitted in the center.

#### Further Clarification:

In order for a child to qualify as symptom-free, he/she must be fever-free for at least 72 hours without the use of medication, including acetaminophen (Tylenol) or ibuprofen (Motrin, Advil).

### EXCLUSION & FEVER POLICY

#### Existing Policy:

Exclusion is recommended and the parent must be notified to come and pick up their child when:

- The illness prevents the child from participating comfortably in activities as determined by the staff of the child care program.
- The illness results in a greater need for care than the staff of the program determine they can provide without compromising their ability to care for other children.
- The child has any of the following conditions, unless a health professional determines the child's condition does not require exclusion:
  - Fever of 100°F tympanic (in the ear) or temporal (forehead scan) with behavior change or other signs and symptoms (such as sore throat, rash, vomiting/diarrhea).
  - A temperature of 100°F in a child 4 months or younger should be medically evaluated (an infant younger than 2 months with a fever should seek medical attention within an hour).
- Diarrhea - stool that cannot be contained by a diaper or controlled by a toilet trained child.
- Vomiting more than 2 times in the previous 24 hours.
- Abdominal pain that continues for more than 2 hours.
- Mouth sores with drooling.
- Rash with fever or behavioral changes.



- Pink or red conjunctiva
- Impetigo, until 24 hours after treatment has been started. Strep throat, until 24 hours after treatment has been started.
- Head lice or nits, until after the first treatment and the child is nit-free.
- Appears to be severely ill.
- Respiratory distress

#### **COVID-19 Supplement:**

As previously noted: In addition to the symptoms listed above, children with other COVID-19 symptoms (including cough, shortness of breath, chills or repeated shaking with chills, new loss of taste or smell, cold or flu symptoms, or a fever of 100°F or higher), will not be permitted to attend. Due to the nature of COVID-19, children must be symptom-free for at least 72 hours before they are permitted in the center.

Furthermore, due to the highly contagious nature of COVID-19, a child with a parent or sibling exhibiting COVID-19 symptoms will also not be permitted in the center.

#### **Further Clarification:**

As previously noted: In order for a child to qualify as symptom-free, he/she must be fever-free for at least 72 hours without the use of medication, including acetaminophen (Tylenol) or ibuprofen (Motrin, Advil).

Furthermore, a child whose parent or sibling has exhibited COVID-19 symptoms may return to the center after the parent and/or sibling have been symptom-free for at least 72 hours.

## **VACATION**

#### **Existing Policy:**

Each child is eligible for one (1) week of vacation at half tuition after (6) six months of enrollment per calendar year. These weeks cannot be broken down into individual days - they must be taken as a full week.

#### **COVID-19 Supplement:**

If you have traveled recently, we ask that you please comply with Pennsylvania's mandate to quarantine for 14 days after re-entering the state. Until this quarantine period is completed, **NO ONE IN THE HOUSEHOLD SHOULD VISIT THE CENTER.**

#### **Further Clarification:**

In addition to using it for vacation, the discounted vacation rate may be applied to a child's tuition if he or she is absent for five consecutive days due to COVID-19.

## **PAYMENT OF FEES DURING PROGRAM CLOSINGS**

#### **Existing Policy:**

There is no adjustment to the weekly fee due when the program is closed for a holiday, weather condition, or an emergency. Additionally, schedules for children with part-time attendance cannot be adjusted to compensate for program closings.



**COVID-19 Supplement:**

At this time, there is no supplement to our existing policy.

**Further Clarification:**

COVID-19 related matters are considered emergency matters. As such, our response may include closure of a center due to health concerns or due to a mandate issued by the state, the PA Department of Education, or the PA Department of Human Services.